at the American Institutes for Research® ■



Leveraging MTSS to Ensure Equitable Outcomes

Dia Jackson, EdD

A multi-tiered system of supports (MTSS) is a multi-level prevention framework that integrates data and instruction to improve academic, social, emotional, and behavior outcomes for all students. Through this framework, schools create a continuum of supports using evidencebased instruction and interventions. This data-based approach allows schools to create a system that supports students before they falter and prevent the negative outcomes of schooling. Unfortunately, poor outcomes such as low academic performance, dropout, suspensions/expulsions, delinquency, and low rates of employment persist for many student groups including students of color, students from low-income families, English learners, and students with disabilities. As the student population becomes more diverse, there is evidence suggesting a student's race is a significant predictor of academic outcomes, even when controlling for poverty (Anyon et al., 2014; Hopson & Lee, 2011). The disproportionate representation of culturally and linguistically diverse (CLD) students in special education is a long-standing issue that has been discussed in special education literature for more than 50 years (Artiles, Trent, & Palmer, 2004; Donovan & Cross, 2002; Dunn, 1968; Klinger et al., 2005). Additionally, in 2018–19, the graduation rate for public high school students was 86% overall; however, the rate was lower for Native American/Alaska Native (74%), Black (80%), and Hispanic students (82%) than White students (89%; Office of Elementary and Secondary Education, 2021).

MTSS provides a prime opportunity for schools to intentionally create a system that eliminates barriers and contributes to positive outcomes. It has the potential to address long-standing equity challenges and build a new path forward given the flexibility inherent in the framework. MTSS incorporates foundational practices for addressing equity in education through databased decision making and evidence-based tiered supports to address and prevent academic and behavioral challenges.



How Can MTSS Address Equity?

In their brief titled States Leading for Equity: Promising Practices Advancing the Equity Commitments, Council of Chief State School Officers (CCSSO, 2021) defined educational equity to mean that "every student has access to the educational resources and rigor they need at the right moment in their education across race, gender, ethnicity, language, disability, sexual orientation, family background and/ or family income (p. 3)." Many researchers recommend the implementation of MTSS to address issues of disproportionate and inequitable outcomes among students (Cartledge et al., 2016; Castro-Villareal et al., 2016; Donovan & Cross, 2002; Harry & Klingner, 2006; Losen & Orfield, 2002). As shown in Figure 1, MTSS has the components necessary to address disproportionality (Hosp & Madyun,

Competency Drivers Academic Support TIER 1 Universal Support Social Emotional EQUITABLE ACCESS Implementation Drivers

In their MTSS Blueprint (2018), Massachusetts explained its foundational framework focus, definition of tiered support, and system drivers for implementation. As shown in this graphic, equitable access is a foundational focus of MTSS in the state. In this framework, teachers provide access to all students regardless of race, class, language, or ability and use culturally sustaining pedagogy. For more information, see https://www.doe.mass.edu/sfss/mtss/.

2007). However, these need to be implemented with intention and include features that are likely to produce positive outcomes for all students, particularly CLD students. The components of MTSS make it a viable approach to address inequitable outcomes for the following reasons:

- MTSS includes culturally responsive assessments and instruction. Research has shown that culturally responsive teaching can bridge the gap between teachers and CLD students (Delpit, 1995; Gay, 2002; Ladson-Billings, 1994; Pollock, 2004). Orosco and Klingner (2010) specifically reported on the benefits of intense, well-developed interventions for reading gains among English learners. The model demonstration research conducted as part of the Multitiered Systems of Support for English Learners encourages the use of culturally responsive assessments and instruction across the tiers (Brown et al., 2017).
- MTSS promotes early intervention. In their review of literature on MTSS to address disproportionality, Cartledge et al. (2016) found three of the 10 articles specifically noted

- the positive impact of early intervention for African American students. Given the poor outcomes typically associated with CLD students who show risk, this is promising.
- Within MTSS, decisions are data based. MTSS is driven by a collaborative data-based decision-making process and focused on outcomes. Too often, eligibility for special education and access to higher level courses are based on subjective decisions. With a focus on data, educators can make objective instructional decisions that result in positive student outcomes (Center on Multi-Tiered System of Supports at American Institutes for Research, 2021; Kressler et al., 2020).
- MTSS has a strong emphasis on high-quality instruction. Research on educational equity posits that there is differential access to quality instruction between students in high- and low-income areas (Goldhaber et al., 2019). There also are historical and structural factors, such as a lack of available resources and opportunities to access rigorous instruction, that either hinder or facilitate positive student outcomes (Carter, 2013; Darling-Hammond, 2004).
- <u>Team-based decision making</u> and strong leadership are core drivers of the work. A
 foundational principle of MTSS is the notion that MTSS leadership teams can use data to
 identify and eliminate many barriers that students face in school. MTSS teams that include
 administrators, teachers, parents, and other stakeholders can change the processes and
 procedures that result in educational inequities and hinder student learning. However,
 MTSS teams must be committed to producing more equitable outcomes and implementing
 MTSS with fidelity.
- Professional development helps teachers examine bias and learn ways to use culturally sustaining instruction and assessment. Becoming a culturally competent educator is a journey in personal and professional reflection and learning and building new skills. Within the MTSS framework, professional learning is a key element. Teachers and leaders continuously build their knowledge and skills to effectively implement MTSS in a culturally sustaining way that eliminates systemic and linguistic barriers to learning for all students (Brown et al., 2017; Freeman-Green et al., 2021).



Culturally responsive assessements and instruction and early intervention

Data-based decision making to facilitate equitable outcomes

Leadership Professional learning

Figure 1. Components of MTSS That Facilitate Equitable Outcomes

A Systemic Approach

MTSS is a systemic approach to addressing student needs. Given the long-standing nature of inequitable outcomes, a systemic approach is necessary to address the practices, policies, and procedures that produce unequal outcomes. Many strategies have been put forth to address inequity in education but without success. To address inequity, we must take a systemic approach. Education inequity must be viewed and understood within the historical backdrop of segregation and long-standing policies that have upheld unfair treatment of students of color and students with disabilities. Given this history, current outcomes and conditions must be understood as products of inequitable systems that have been in place for many years. Systemic approaches and frameworks such as MTSS must have equity as its overarching goal (Sullivan et al., 2015).

State Example: Minnesota Is Making Systemic Changes

In 2021, the Minnesota Department of Education published <u>Ten Minnesota Commitments to Equity</u> and opened a new equity, diversity, and inclusion center to address long-standing disparities between White students and Black and Native American students in the state. Through this center, Minnesota plans to help schools address bias and provide training and mentoring for schools. The state also recently passed a policy to address achievement gaps in the state. For more information, see <u>SF 446 Status in the Senate for the 92nd Legislature (2021–2022)</u> and <u>HF 217</u>.

Data-Driven Decisions and Tiers of Support Provide Opportunities for Change

Data-Based Decision Making With a Focus on Equitable Outcomes

Too often, MTSS teams make decisions about supports for students based on convenience or tradition, thinking "this is the way we've always done it." This mindset leads to practices that can promote patterns of underachievement for certain student groups constant often

unintentionally. Another common misstep is making decisions based on student-level, rather than system-level, needs. This misstep creates an opportunity to "blame" students for their lack of performance because of characteristics perceived as inherent deficits to the learner, rather than the system's inability to support all learners from the start. We must do our due diligence from the onset to prevent and address inequities caused by inattention to systemic barriers. Data-based decision making also offers an opportunity for schools to identify needed changes to the system—resource allocation, service delivery, curriculum, and other programming factors—based on student data and school needs. The data-based decision-making process provides an opportunity for schools to create an equitable and culturally responsive system.

The following example demonstrates the difference between ineffective and effective databased decision making toward equitable outcomes:

After examining schoolwide office discipline referrals, a school team recognized that most of the student referrals were for students with disabilities (specifically emotional disturbance and other health impairment) and Hispanic students. Many of the referrals were for "insubordination" or "noncompliance with adult requests."

Ineffective: The team decided on two next steps. First, the team will follow up with the special education department about the students with individualized education programs to notify them of the issue. Second, the team will have a security guard who is a person of color meet with the Hispanic students who have multiple referrals to discuss their behavior.

Effective: The team decided to convene a stakeholder meeting with educators, community and family members, and students (Bal et al., 2016). At this meeting, the team shared that their role is to listen to the school community to inform needed improvements. The team shared the data and asked the stakeholders to write down their thoughts on sticky notes or verbalize their thoughts. This information was taken back to a leadership team meeting, and the leaders decided on three next steps. First, they will have all staff participate in professional development focused on understanding implicit and explicit bias in relationship to how they view behavior and social and emotional learning (SEL) competencies. Second, they will operationalize their definitions of insubordination and noncompliance to include examples and nonexamples to reduce referrals for minor infractions that are likely resulting from educator bias. Third, they will conduct a series of classroom walkthroughs to ensure that effective instructional practices are in place to engage students in active learning and follow up with all staff at a faculty meeting with areas of strength and improvement related to instructional engagement.

The effective example demonstrates one way in which educational teams can **support equity through data-based decision making** by ensuring that families are partners and intentionally analyzing data gaps between student groups. Families and caregivers are children's first teachers and bring deep expertise about their development, experiences, culture, and learning needs. These insights and perspectives are critical to informing, supporting, and sustaining SEL efforts. This is just one example of how to use data-based decision making to address inequity; however, engaging in work to recognize and address bias, using tools that are culturally sensitive, and having a strengths-based approach also are important within MTSS decision making.

Tiers of Support Integrate Culturally Sustaining Instruction and Equity-Focused SEL

The tiers of support provide an opportunity for educators to implement culturally sustaining instructional practices at all tiers. <u>Culturally relevant instruction</u> (currently also referred to as

culturally sustaining) and equity-focused SEL should be integrated across the tiers of support to ensure that instruction is validating and empowering for students.

State Example: Hawaii's Multi-Tiered System of Support

Hawaii's MTSS centers equity and access and focuses on system structures. Hawaii's framework rests on the foundational principle of equity and access and centers on the rich cultural and linguistic diversity of Hawaii. For more information, see SEAC HMTSS Slide Deck 12.13.19.

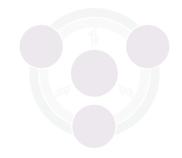
Want to Know More?

The resource from Learning Policy Institute and Turnaround for Children titled <u>Design Principles for Schools:</u> <u>Putting the Science of Learning and Development Into Action</u> (2021) articulates how integrated support systems are a key principle for equitable, whole child design. In this principle, the authors explain the risks created by discrimination and inequality and discuss ways to integrate culturally sustaining principles into a comprehensive tiered support system.

For more information, see https://learningpolicyinstitute.org/sites/default/files/product-files/SoLD_Design_Principle_5_Integrated_Supports.pdf.

Equity-focused SEL aims to foster more equitable learning environments and produce equitable outcomes for all students by cultivating knowledge, beliefs, and practices that create supportive and inclusive learning conditions and empower students, educators, and systems to understand and challenge inequities (Schlund, Jagers, & Schlinger, 2020). This includes examining biases and practices, eliminating harmful systems and procedures, and building new mindsets, practices, and environments to better support students and communities. For example, self-awareness allows teachers to identify when they need additional or different tools to connect with and understand students. For more information on equity-focused SEL, see the Collaborative for Academic, Social, and Emotional Learning (CASEL) <u>SEL and equity resource</u> page.

The following is an example of effective and ineffective practices within the tiers of support:



A fourth-grade intervention teacher is providing a reading intervention using a research-based program. However, when she goes to work with CLD students, they are reluctant to come to her room for fear of their peers judging them, so when they are in the intervention group they are not engaged in learning.

Ineffective: The teacher begins administering office discipline referrals for students who do not willingly come or do not actively participate in the intervention. This process is what she has always done because she finds it unacceptable for students to refuse to do their work. She also believes that these students need more discipline, which is part of the reason why they are in her intervention.

Effective: The interventionist finds a time when she can talk with each student and better understand their background and reasons for being reluctant. She hosts "lunch bunches," where students are able to talk with her and build a positive relationship with her and others in the intervention group. The teacher finds out that students are experiencing bullying and racial teasing from other students for being in the group. In addition, she finds out that many students have experienced reading difficulty for years. She begins to plan how she can integrate positive and affirming words into her instruction, instead of punishment. She also changes how students come to her class and allows them to self-advocate and come without her help so that they feel empowered to get the help they need.

Conclusion

Addressing educational equity is not as simple as developing a new policy or implementing new evidence-based practices. Leaders and education professionals must have a cultural-historical perspective, acknowledging and understanding the systems, structures, policies, and practices in place that uphold oppression and discrimination of marginalized groups. The U.S. education system has been built on a long history of racialized oppression and discrimination that inevitably has remnants that live on today (Jagers et al., 2019). These common systems, structures, policies, and practices result in consistently inequitable outcomes for certain groups of students. To address inequity in education, leaders must intentionally attend to biases, practices, and systems.

MTSS provides the opportunity for educators to increase connectedness and student belonging through positive student—teacher relationships built on teachers being self-aware of their biases, culture, and identity that they bring to school. Through the tiers of support, schools create an environment where students are encouraged to bring their full selves—including their cultural, linguistic, and sociopolitical background to schools. With equity at the forefront, schools can become spaces that cultivate strength and brilliance in all students, value diversity, and teach all students the skills needed to understand and appreciate others. Through intentional equity-focused implementation of MTSS, schools can facilitate learning in an environment where students feel safe, valued, and seen.

References

- Anyon, Y., Jenson, J., Altschul, I., Farrar, J., McQueen, J., Greer, E., Downing, B., & Simmons, J. (2014). The persistent effect of race and the promise of alternatives to suspension in school discipline outcomes. *Children and Youth Services Review*, 44, 379–386.
- Artiles, A. J., Trent, S. C., & Palmer, J. (2004). Culturally diverse students in special education: Legacies and prospects. In J. A. Banks & C. M. Banks (Eds.), *Handbook of research on multicultural education* (2nd ed., pp. 716–735). Jossey-Bass.
- Bal, A., Schrader, E. M., Afacan, K., & Mawene, D. (2016). Using learning labs for culturally responsive positive behavioral interventions and supports. *Intervention in School and Clinic*, *52*(2), 122–128. https://doi.org/10.1177/1053451216636057
- Brown, J. E., Cavazos, L., & Grimaldo, L. R. (2017). *Culturally and linguistically responsive multi- tiered systems of support for English learners* [Presentation].

 https://www.mtss4els.org/files/resource-files/OELA%202017%2011-7-17.pdf
- Carter, P. L. (2013). Closing the opportunity gap: What America must do to give every child an even chance. Oxford University Press.
- Cartledge, G., Kea, C. D., Watson, M., & Oif, A. (2016). Special education disproportionality: A review of response to intervention and culturally relevant pedagogy. *Multiple Voices for Ethnically Diverse Exceptional Learners*, *16*(1), 29–49.
- Castro-Villarreal, F., Villarreal, V., & Sullivan, J. R. (2016). Special education policy and response to intervention: Identifying promises and pitfalls to advance social justice for diverse students. *Contemporary School Psychology*, *20*, 10–20. https://doi.org/10.1007/s40688-015-0077-3
- Center on Multi-Tiered System of Supports at American Institutes for Research. (2021). MTSS fidelity of implementation rubric. https://mtss4success.org/resource/essential-components-mtss-rubric
- Council of Chief State School Officers. (2018). *States leading for equity: Promising practices advancing the equity commitments*. https://ccsso.org/resource-library/states-leading-equity-promising-practices-advancing-equity-commitment
- Darling-Hammond, L. (2004). Inequity and the right to learn: Access to qualified teachers in California's public schools. *Teachers College Record*, *106*(10), 1936–1966.

- Delpit, L. D. (1995). Other people's children: Cultural conflict in the classroom. New Press.
- Donovan, S. M., & Cross, C. T. (2002). *Minority students in special and gifted education*. National Academies Press.
- Dunn, L. (1968). Special education for the mildly retarded: Is much of it justifiable? *Exceptional Children*, *35*, 5–22.
- Freeman-Green, S., Driver, M. K., Wang, P., Kamaru, J., & Jackson, D. (2021). Culturally sustaining practices in content area instruction for CLD students with learning disabilities. *Learning Disabilities Research & Practice*, *36*(1), 12–25. https://doi.org/10.1111/ldrp.12240
- Gay, G. (2000). *Culturally responsive teaching: Theory, research, and practice*. Teachers College Press.
- Goldhaber, D., Quince, V., & Theobald, R. (2019). Teacher quality gaps in U.S. public schools: Trends, sources, and implications. *Phi Delta Kappan*, 100(8), 14–19.
- Harry, B., & Klingner, J. (2006). Why are so many minority students in special education? *Understanding race and disability in schools*. Teachers College Press.
- Hopson, L. M., & Lee, E. (2011). Mitigating the effect of family poverty on academic and behavioral outcomes: The role of school climate in middle and high school. *Children and Youth Services Review*, 33(11), 2221–2229.
- Hosp, J. L., Madyun, N. H. (2007). Addressing disproportionality with response to intervention. In S. R. Jimerson, M. K. Burns, & A. M. VanDerHeyden (Eds.), *Handbook of response to intervention* (pp. 172–181). Springer. https://doi.org/10.1007/978-0-387-49053-3 13
- Jagers, R. J., Rivas-Drake, D., & Williams, B. (2019). Transformative social and emotional learning (SEL): Toward SEL in service of educational equity and excellence. *Educational Psychologist*, *54*(3), 162–184.
- Klingner, J., Artiles, A., Kozleski, E., Beth, H., Zion, S., Tate, W., Durán, G. & David, R. (2005).

 Addressing the Disproportionate Representation of Culturally and Linguistically Diverse Students in Special Education through Culturally Responsive Educational Systems.

 Education Policy Analysis Archives, 13(38), 1-39.

- Kressler, B., Chapman, L. A., Kunkel, A., & Hovey, K. A. (2020). Culturally responsive data-based decision making in high school settings. *Intervention in School and Clinic*, *55*(4), 214–220. https://doi.org/10.1177/1053451219855737
- Ladson-Billings, G. (1994). *The dreamkeepers: Successful teachers for African-American children*. Jossey-Bass.
- Losen, D. J., & Orfield, G. (2002). *Racial inequity in special education*. Harvard Education Publishing Group.
- National Center for Education Statistics. (2021). *Public high school graduation rates. In Condition of Education 2021.* U.S. Department of Education, Institute of Education Sciences. https://nces.ed.gov/programs/coe/pdf/2021/coi 508c.pdf
- Office of Elementary and Secondary Education. (2020). *Consolidated state performance report,* 2018–19. U.S. Department of Education.
- Orosco, M., & Klingner, J. (2010). One school's implementation of RTI with English language learners: "Referring into RTI." *Journal of Learning Disabilities*, 43, 269–288. https://doi.org/10.1177/0022219409355474
- Pollock, M. (2004). *Colormute: Race talk dilemmas in an American school*. Princeton University Press.
- Schlund, J., Jagers, R., & Schlinger, M. (2020). *Emerging insights on advancing social and emotional learning (SEL) as a lever for equity and excellence*. Collaborative for Academic, Social, and Emotional Learning. https://bit.ly/CASELEquityInsights
- Sullivan, A. L., Artiles, A. J., Hernandez-Saca, D. I. (2015). Addressing special education inequity through systemic change: Contributions of ecologically based organizational consultation. *Journal of Educational and Psychological Consultation*, 25(2–3), 129–147. https://doi.org/10.1080/10474412.2014.929969

Center on **Multi-Tiered System** of **Supports** at the American Institutes for Research® mtss4success.org

15518 08/21

Notice of Trademark: "American Institutes for Research" and "AIR" are registered trademarks. All other brand, product, or company names are trademarks or registered trademarks of their respective owners.

Copyright © 2021 American Institutes for Research®. All rights reserved. No part of this publication may be reproduced, distributed, or transmitted in any form or by any means, including photocopying, recording, website display, or other electronic or mechanical methods, without the prior written permission of the American Institutes for Research. For permission requests, please use the Contact Us form on www.air.org.